

**From:** "Elizabeth"  
**Subject:** Re: need help with tracking history  
**Date:** April 21, 2012 1:10:01 PM EDT  
**To:** Roberto Franceschetti

Note - Both the mother and child's names have been changed to protect their identity

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Hello!

Thank you so much for your kind words, your awesome customer service and for your concern for me and my family. Your app is a wonderful tool and you should be proud of your creation and I am happy for you and your staff that you found joy in this happy ending story.

Let me give you a brief summary of what took place a couple weeks ago and you have my permission to paraphrase and post the 'testimonial' on your website. I will first mention this...a mother's instincts are precious and vital in determining the scenarios that her child may find themselves involved in as well as the child's state of mind and thought processes. My gut feeling was that my son had taken off with a 20yr old that he was forbidden to hang out with. I was right, the cops were wrong and the details of the previous GPS 'hits' from the app on my son's phone only confirmed what I knew in my gut.

On April 8th, my son packed a bag and his computer and took off with the assistance of this 20yr old 'kid' that I had serious negative vibes about. A couple of months before I had called this young man and told him that I didn't want him to come around anymore and that he was not to make contact with my son anymore and that I would call the police if I found out they were still hanging out. My son had always been an A/B student and was polite, respectful and obedient. This past year, since my son David spoke of this new buddy, his behavior had gotten worse. At first I attributed it to the bizarre transformation a pubescent male goes through. Grades went down hill, argumentative attitudes increased and a couple of times he snuck out of the house in the middle of the night. I now know he had been continuing to spend time with this 'friend' though I had forbidden it. There were warning signs that I missed and I regret not acting on my instincts sooner. The deception was thorough and my son AND his friend are culpable.

When my son had not returned by the afternoon of Monday the 9th, I

contacted the police, filed a report and told them about this young man that I believed had something to do with all this.

"Find Brian, and you'll find my son"

Keep in mind that David had pulled his SIM card Sunday night, so the stealth pings I was sending were going 'unanswered.' I remembered one ping I got in March that seemed odd and way out of range for where I thought my son was supposed to be. At that time, I thought somehow the GPS locator was off or had a glitch. Then once my son was missing and after questioning some of the associates of my son's friend, I put it together that this address was possibly Brian's apartment, so I told the police and they went to question Brian there. This log you sent with the previous address gave me concrete information on which to act, and solidified my hunches.

However, when the detective called and said they had just left and after a search of the apartment they were convinced my son was not and had not been there, my heart sank. I was worried that it was a dead end lead, but my gut kept telling me not to let it go...that somehow, this guy had to have aided and abetted in this foolish and dangerous plot of my 14yr old son.

As it turns out, my son had just left. This 'kid' had driven my son to the south side of Atlanta and dropped him off after someone tipped him off that the police were on the way. My guess is that it was his girlfriend's parents, who were NO help AND withheld vital information from me that could have saved me two days of anguish.

I am thankful to the officer with the College Park Police that saw my son walking down the side of the road and pulled over to pick him up. The street he found him on is one of the most dangerous areas in Atlanta. My son would not have lasted very long out there and it is truly a miracle that the Lord kept him safe and brought him home.

All said and done, we have a happy conclusion. Yes there are issues that we need to address as a family and we are seeking counseling to determine how and why it got to the point where my son felt the need to bolt. I honestly believe that with prayer and the help of professionals we

can resolve the issues that led my son to want to run from the problems he faced.

My advice to any parent is to not be shy about keeping tabs on your children...from using tools like this wonderful app, to just being plain nosy. God gave me this child to raise and keep safe and I nearly let my fear of invading my son's privacy get in the way of thorough parenting.

Communication is key. My son knows that until he is 18, for as long as he is under my roof, I HAVE to know where he is at all times. He has no idea what a dangerous situation he was in, and may not realize the gravity of his risk taking for years to come. I am just thankful to God above that He kept my son and I from suffering too greatly from our poor choices.

One good choice I did make this year was installing your app. Though it cannot replace open communication and honest exchange between parents and kids, it is an awesome tool that gives me a sense of security. I'm a single mom who is trying my best to provide a safe and serene home for my teenage son and when I'm at work and can't supervise my kid, it's nice to know that I can rely on the Family Tracker to let me know David's whereabouts.

The only other item that I thought I would mention is this...there is a part of me that wouldn't mind seeing this app available in another form besides for mobile devices. This may sound creepy to some people, but I would seriously consider the possibility of having a locator device in the form of a implant chip. I know I had heard of a few companies that were experimenting with this technology, and at the time I thought it was ridiculous. Now having almost lost my son to the 'mean streets' of Atlanta it doesn't seem ridiculous at all. Your feedback or input is welcome on that topic.

Well, Roberto, that's the story of how your app provided the tools I needed to determine the truth of my son's misadventure. Again, I thank you and your team for such a great program and I thank God that you are using your gifts and talents in a positive way.

May the Lord bless you today and always.  
Hug your family tonight!

**Elizabeth**